

# Grooming Check-In



Apt Date: \_\_\_\_\_ Preferred Groomer: \_\_\_\_\_

Last/ First Name: \_\_\_\_\_

Pet: \_\_\_\_\_

Breed: \_\_\_\_\_

My pet will participate in:

1/2 Day of Play

Full Day of Play

Play after groom \_\_\_ Inside \_\_\_ Outside

\_\_\_\_\_ **Call** \_\_\_\_\_ **when pet is ready.** Allow a minimum of 4 hours

\_\_\_\_\_ **Express Service:** \_\_\_\_\_ (\$20 fee applies for specific time) Checked in by: \_\_\_\_\_ Arrival Time \_\_\_\_\_

PLEASE INITIAL YOUR SELECTION(S)

## BATH SERVICES: (includes up to 15 min of Brushing)

\_\_\_\_\_ **Brush & Go: \$21 & up**

\_\_\_\_\_ **Wash & Go / Exit Bath: \$25 & up**

\_\_\_\_\_ **Deluxe: \$31 & up**

Bows/ Bandana  Cologne: Blueberry, Myst. Male, \_\_\_\_\_

## SPECIALTY SHAMPOOS & CONDITIONERS:

\$4+ based on size & coat

\_\_\_\_\_

\_\_\_\_\_

## SHED CONTROL TREATMENT:

\_\_\_\_\_ Includes up to 30 minutes of undercoat removal.

Additional brushing charges if needed is \$10/15min.

*Prices based on full coat dogs.*

\$20 Small    \$25 Medium    \$35 Large    \$40 Extra Large    \$35 Cats  
< 30 lb.    31-50 lb.    51-70 lb.    >70 lbs.

## DE-MATting: \$10/15min

\_\_\_\_\_ Our goal is to remove whatever matting possible, however in some instances a shave down might be the only option. As ethical groomers, we reserve the right to refuse service to pet parent's not wishing to address the matting issues.

## SPA ADD ON PACKAGES:

\_\_\_\_\_ **Platinum: \$35, value over \$55**

Includes all Gold & Silver Package features plus a Pawdicure.

\_\_\_\_\_ **Gold: \$20, Value over \$28**

Includes Speciality Shampoo, Conditioner, Nail Grind and Teeth Brushing.

\_\_\_\_\_ **Silver: \$10, Value over \$15**

Includes Blueberry Facial Scrub, Speciality Shampoo and Conditioner.

## A LA CARTE SPA SERVICES:

\_\_\_\_\_ **Advantage/ Advantix-** \$20+

\_\_\_\_\_ **Anal Gland Expression** - \$6

\_\_\_\_\_ **Bling it on** - \$7+

\_\_\_\_\_ **Blueberry Facial** - \$7

\_\_\_\_\_ **Capstar** - \$9 & \$9.50 mandatory if fleas are present.

\_\_\_\_\_ **Ear Cleaning** - \$5

\_\_\_\_\_ **Fancy Bows** - \$3+

\_\_\_\_\_ **Fizz Ball Paw Treatment** - \$10

\_\_\_\_\_ **Hair Coloring** - TBD based on request

\_\_\_\_\_ **Nail Grind** - \$12-20 discounted to \$10+w/bath

\_\_\_\_\_ **Nail Trim** - \$10-15

\_\_\_\_\_ **Paw & Pad Conditioning Treatment-** \$10

\_\_\_\_\_ **Pawdicure-** \$20 - 30

\_\_\_\_\_ **Soft Paws-** \$5.50 per paw; (owner supplied \$3 per paw)

\_\_\_\_\_ **Teeth Brushing** - \$8-\$12 discounted to \$6+ w/bath

## SPA GROOM:

A Deluxe bath followed by a haircut per breed specific standards (and/or to owner's specifications) with a Grooming Spa Professional.

**Maintenance Groom**

face, feet & potty area

**Complete Groom**

Groom of your choice

\_\_\_\_\_ Same as last time    \_\_\_\_\_ Need Changes

\_\_\_\_\_ **Please groom pet the day prior to departure.  
I understand they may get dirty prior to rain etc.**

## GROOMING/SPA TERMS & CONDITIONS

Because your pets overall experience and safety during their visit is important to us, we want to assure you every effort will be made to make it as pleasant as possible. Please review the following guidelines and policies.

1. **Vaccines** - The Pet Palace requires proof that each pet's vaccines are current prior to services. However it is still possible for vaccinated pets to become ill with an infectious condition despite being vaccinated. This is not due to any circumstance or condition in the spa and you agree you will not hold The Pet Palace liable in the event your pet becomes ill. *Please see our vaccine requirements.*
2. **Charges** - Grooming estimates are based on the average size of breed, hair quality (with out matting) and overall time needed to perform requested services. If your pet is matted or difficult to handle, more time is required and additional charges apply. Please keep in mind charges could vary from time to time based on coat condition and pet's overall temperament on that particular day.
3. **Allergic Reactions** - Although a pet may experience an allergic reaction to grooming products at any time, the Pet Palace is not responsible for allergic reactions resulting from manufacturer-recommended usage of any products.
4. **Fleas & Ticks** - If Fleas or Ticks are noted The Pet Palace will automatically treat accordingly, i.e. Capstar, Flea or Tick Bath/Spray.
5. **Matted Pets** - Pets whose coats are tangled or matted are often times denied normal circulation. This leads to unhealthy situations including irritated/ discolored skin, sores, foul odors, and even organic matter like weeds embedded in the hair. The Pet Palace will use its' best efforts to minimize the effects of de-tangling and de-matting, however, please be advised, de-matting or coat removal on matted pets is a delicate and slow process which may present certain post-grooming risks including, but not limited to: itchy skin, discolored skin, burns sores and more. The Pet Palace should not be held responsible for minor nicks or burns resulting from the grooming of matted, neglected coats or for irritation caused by coat removal.
6. **Health & Safety** - The Pet Palaces' primary concern is health and safety. If we feel the safety or well-being of your pet and/or a salon associate is in jeopardy, a muzzle may be used or services discontinued. The Pet Palace is not responsible for any unknown pre-existing conditions such as moles or cysts that on occasion may be nicked during the grooming process. In case of emergency, you designate The Pet Palace as agent and understand that The Pet Palace will do whatever is deemed appropriate for the well-being of your pet while in our care. If your pet becomes sick or injured and requires professional attention, we will attempt to contact you. If we are unable to contact you, The Pet Palace, in its sole discretion may engage the services of a veterinarian and the expense shall be paid by you.
7. Any pet not picked up by scheduled closing time will be transferred to a boarding suite for an overnight stay in a leisure suite at the published nightly rate. ALL pets need to be picked up prior to 6pm Sundays-Fridays, and 4pm on Saturday.

**I have read the above Grooming Release and agree to the information contained herein, including but not limited to, the terms and conditions in this document.**

**SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_